Accessibility statement for Trewalchmai.co.uk web site

This accessibility statement applies to Gwalchmai Community Council web site at http://www.trewalchmai.co.uk.

This website is operated by Gwalchmai Community Council.

We want as many people as possible to be able to use this website. For example, that means you should be able to:

- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software

We've also made the website text as simple as possible to understand.

The web site is bilingual in nature consisting of a mixture of both English and Welsh.

How accessible this website is

We know some parts of this website are not fully accessible:

- some text on some pages may have a lower contrast than would be ideal.
- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email post@cyngorgwalchmai.co.uk

We will consider your request and get back to you in 10 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think, we are not meeting accessibility requirements, contact the clerk of the council. post@cyngorgwalchmai.co.uk

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Gwalchmai Community Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to issues with text contrast on some pages, no alternative text for some notices shown as JPG and PDFs used to display minutes as listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We plan to add text alternatives for all images by December 2020. When we publish new content we'll make sure our use of images meets accessibility standards.

Some PDF links open in a new page. People using a screen reader may not notice the new tab opening. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). A warning will be placed on the minute's page by December 2020 to explain this behaviour.

Some notices on the web site have been posted as JPG images. This makes it difficult for people using a screen reader to access the information. This fails WCAG 2.1 success criterion 1.4.9 (images of text). The existing images will be reviewed and removed if the notice is no longer required. We plan to added informational text to all JPG notices from now on.

The title of some PDFs may be difficult to read. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). These will be reviewed by December 2020 and we will ensure that future titles are clear.

Disproportionate burden

Navigation and accessing information

There's no way to skip the repeated content in the page header (for example, a 'skip to main content' option).

It's not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content.

It's not possible for users to change text size without some of the content overlapping.

Interactive tools and transactions

We've assessed the cost of fixing the issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a [disproportionate burden](#) within the meaning of the accessibility regulations. We will make another assessment when the supplier contract is up for renewal, likely to be in 2022.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information about Agenda and minutes. From December 2020 we plan to publish them with accessible HTML pages.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we do not plan to fix minutes published as PDF before this date.

Any new PDFs or Word documents we publish will meet accessibility standards.

What we're doing to improve accessibility

We will improve the way that minutes and agenda are published on our web site so people using a screen reader can access the information

Preparation of this accessibility statement

This statement was prepared on 1/11/2020 It was last reviewed on 1/11/2020

This website was last tested on 29/10/2020. The test was carried out by Neil Summers

All pages on the web site were examined.